



**UTAH WIC VENDOR TRAINING MODULE FOR CASHIERS
ASSESSMENT TEST**

Employee Name: _____ Date: _____

Job Title: _____

Utah WIC Vendor ID # (Required): _____

Store Name: _____ Store # (if applicable): _____

Store Address: _____

City, Zip: _____

Circle the BEST answer.

SCORE _____ 75% passing score required

- 1) **The purpose of WIC (Women, Infants & Children Program) is to:**
 - a. Serve pregnant, postpartum & breastfeeding women
 - b. Serve infants & children up to age five (5)
 - c. Provide specific foods that are high in iron, protein, calcium & vitamins A, C, & D to participants of the program.
 - d. All of the above
- 2) **In accordance with the Utah WIC Authorized Food booklet, the WIC customer CANNOT purchase:**
 - a. Store brand/Private label grape juice
 - b. Store brand/Private label mild cheddar cheese
 - c. Store brand/Private label white medium eggs
 - d. Cheerios
- 3) **In accordance with the Utah WIC Vendor Agreement, ALL authorized WIC vendors:**
 - a. Must have in inventory a minimum quantity of specific WIC authorized food items in accordance with the vendor's peer group.
 - b. The vendor agrees to acquire additional quantities or brands of infant formula above the minimum shelf requirements, within 72 hours of notification of the need without causing participant inconvenience or hardship.
 - c. All of the above are correct
- 4) **Cash-value vouchers are to be redeemed for fresh fruits and vegetables only which may include whole, cut, prepackaged, or organic fruits and vegetables.**
 - a. True
 - b. False
- 5) **When accepting a Utah WIC check for redemption, the cashier needs to make sure:**
 - a. That the WIC customer places their signature inside the authorized signature box after the cashier writes the total purchase price on that specific check.
 - b. That the WIC customer shows a picture ID.
 - c. That the WIC customer buys ALL of the food items on the check.
 - d. That sales tax is charged on the WIC transaction.
 - e. All of the above are correct
- 6) **WIC customers may only redeem their checks between the "First Date to Use" and the "Last Date to Use" dates. Cashiers should carefully examine the dates on each check.**
 - a. True
 - b. False

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- 7) **The cashier can combine the total amounts on two or more cash-value vouchers as long as they are in the same family.**
a. True b. False
- 8) **When obtaining the authorized signature on Utah WIC checks, the cashier needs to:**
a. Have the WIC customer sign the WIC check after the cashier writes in the purchase price.
b. Ask the customer to sign with a black pen.
c. Ask for the WIC ID Packet in order to verify the WIC client signature.
d. All of the above are correct
- 9) **If the WIC vendor does not have all of the items listed on the WIC check in stock, the proper procedure is to:**
a. Give the WIC client a "rain-check" for the items missing and charge the item against the WIC check.
b. Take the WIC check from the customer and tell them to return when the item has come in.
c. Give the WIC check back to the customer and do not exchange any food items.
- 10) **The “Store brand/private label” policy means the WIC customer ALWAYS has to purchase the absolutely lowest priced WIC item.**
a. True b. False
- 11) **The vendor MUST place the ACTUAL total purchase price of the fruit and/or vegetables being redeemed on each cash-value voucher and ensure it is not above the maximum value printed on the front.**
a. True b. False
- 12) **If the cashier discovers that the food instrument/cash-value voucher has had any of the dates, quantities of food items, or descriptions of food items altered in any way, the cashier should not accept the food instrument/cash-value voucher.**
a. True b. False
- 13) **If the total cost of the fruits and vegetables that were selected for purchase on a WIC cash-value voucher exceeds the maximum allowable amount, the customer CAN pay the difference above the maximum amount within the WIC transaction. (For example: the fruits/vegetables total \$11.30 and the maximum amount on the cash-value voucher is \$10.00).**
a. True b. False
- 14) **Each WIC check or cash-value voucher is considered a SEPARATE transaction.**
a. True b. False
- 15) **“Whole milk” may be sold if the check lists “non-fat,” “skim,” or “1%” milk.**
a. True b. False
- 16) **The store can be held accountable for all actions of its owners, officers, managers, and employees who commit WIC violations.**
a. True b. False

**We appreciate your time and effort in completing WIC training.
Thank you for providing great service to WIC clients!**